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PATENT

Attorney Docket No.: 017887-004910US

Client Ref. No.: SpamGuard2

TOWNSEND and TOWNSEND and CREW LLP

By: _____

Cindy Bennett

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Brian R. Woods et al.

Application No.: 09/728,524

Filed: December 1, 2000

For: PROCESSING OF UNSOLICITED
BULK ELECTRONIC MAIL

Customer No.: 20350

Confirmation No. 5352

Examiner: Barqadle, Yasin M.

Technology Center/Art Unit: 2153

AMENDMENT

MAIL STOP: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed March 10, 2004, please enter the
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 7 of this paper.